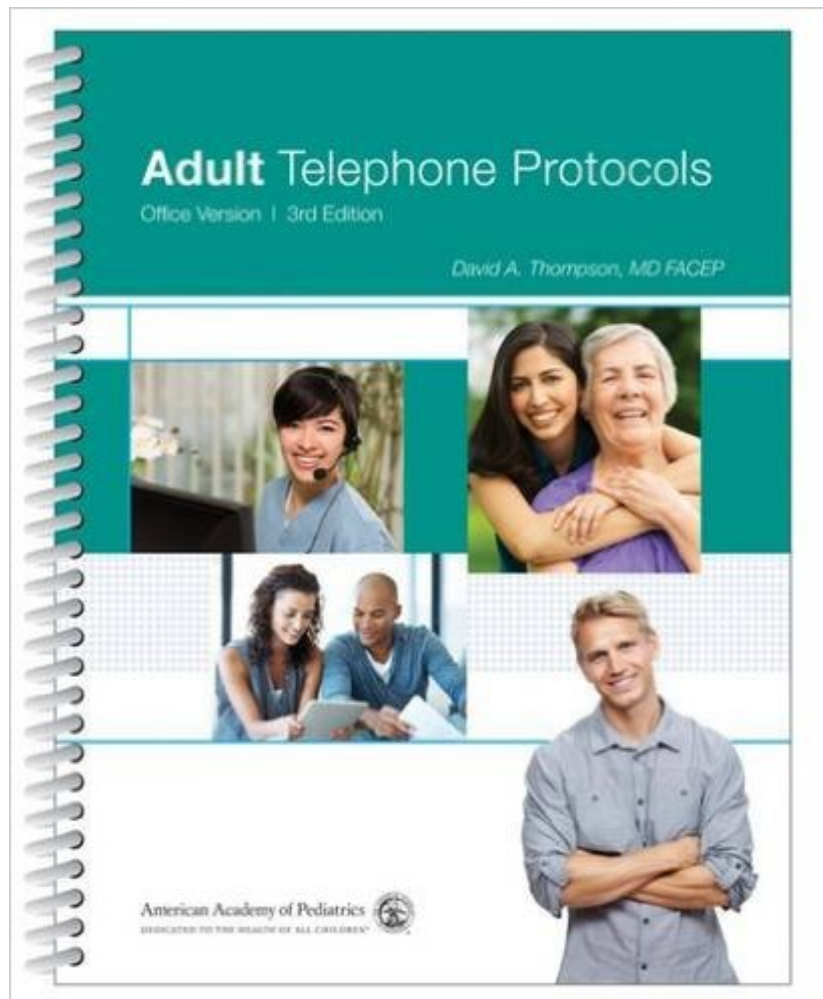


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# Adult Telephone Protocols: Office Version



## Synopsis

Adult Telephone Protocols a powerful decision-support tool designed to help busy family practice and internal medicine offices handle a wide array of adult phone inquiries. It guides triagers through each call with the same step-by-step checklist organization as its companion resource, Pediatric Telephone Protocols. More than 100 proven protocols cover 95% of the most common adult complaintsâ€”everything from insect bites and sunburn to breathing difficulty, seizures, and wound infections. Time-saving, care-enhancing features includeâ€

- Highlighted triage assessment questions
- Practical home care instructions
- Call prioritization guide
- Red flag checklist for office support staff
- Over-the-counter medication advice
- Office resources checklist
- Reproducible triage log sheets
- and more!

**NEW in the 3rd Edition**

- Nearly all protocols substantially revised and updated
- All-new protocols including:
  - Arm Pain
  - Hand and Wrist Pain
  - Leg Pain
  - Weakness (Generalized) and Fatigue
- New 2-column format for easier protocol review and more efficient triage
- Updated over-the-counter medication dosage recommendations
- Updated resource listings .

## Book Information

Spiral-bound: 450 pages

Publisher: American Academy of Pediatrics; 3 edition (November 11, 2012)

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ISBN-10: 1581107439

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Product Dimensions: 9.4 x 1.2 x 10.9 inches

Shipping Weight: 3.6 pounds (View shipping rates and policies)

Average Customer Review: 3.7 out of 5 stars [See all reviews](#) (3 customer reviews)

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## Customer Reviews

Physicians and nurses are thrilled with the ease of use and advise this book offers. The physicians are now comfortable with their nurses giving advise without first checking with them.

This is done in a very general way and not to the detail oriented purpose that I need. Will return this.

all good

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